



Zurich Series Warranty

Zurich Series Grills, like all products from Swiss Grill, are made from superior materials by skilled craftsmen resulting in a grill that will give you many years of trouble free service. At Swiss Grill we back up our products with a strong, realistic warranty you can count on. This warranty covers residential use only. Contact your Swiss Grill representative for commercial coverage.

5 year Complete Coverage

Swiss Grill will repair or replace at their discretion any part that fails due to defects in material or workmanship for the first five years from date of purchase to the original purchaser. Cosmetics such as fading or discoloration of parts, paint or screen printing are not covered under this warranty. Valves, hoses, gauges, knobs, igniters and wheels are covered for a 3 year period only.

20 year Warranty Support

Swiss Grill will support the original purchaser with replacement of parts that in the sole discretion of Swiss Grill fail to perform as intended due to defects in material or workmanship according to the prorated scale below.

Years 5-7 Customer pays 20 % of the then current retail price for covered parts

Years 7-10 Customer pays 40% of the then current retail price for covered parts

Years 10-15 Customer pays 60% of the then current retail price for covered parts

After 15 years till 20 year anniversary customer will pay 80% of the then current retail price for covered parts. All postage or freight charges are the customer's responsibility. Swiss Grill may require the return of defective part for evaluation and if so those freight charges are the customer's responsibility as well. Failure of component is typically described as burn through or rust through of said component.

This limited warranty does not cover failures or operational difficulty due to, abuse, misuse, alteration, improper installation, improper maintenance, vandalism or failure to provide proper routine maintenance which shall include the use of a Swiss Grill cover designed for your model.

Deterioration or damages caused by severe weather conditions such as but not limited to hail, acts of God, or exposure chemicals whether directly or atmospherically are not covered by this warranty.