

TECHNICAL SERVICE BULLETIN

ROBERT H. PETERSON COMPANY

Please take time to review this document.
If you have any questions, please contact the
Technical Services Department, or if you would
like additional copies, please call the Literature
Department at (800) 332-3973



A Real-Fyre gas log set can create a happy family gathering place full of warmth and beauty. However if the fireplace and log set are not maintained and serviced regularly sooting may occur creating a less than desirable atmosphere. By following a few simple recommendations sooting can be prevented:



Eliminate drafts by closing heating/cooling vents, and outside air vents. Do not allow fans to blow into the fireplace



Clean air shutters and fireplace regularly to remove pet hair, carpet fibers and debris etc.



Arrange top logs to minimize flame impingement, bottom logs should be at least 3" apart for vented sets



Make sure logs are centered and positioned according to manufacture's instructions



Never operate a vented system with the flue damper in the closed position



Never operate a vent-free log set with any logs or accessories that are not included with the log set



When using LP from a supply tank, make sure the tank is not less than 25% full



Burner supply pressure must be at least 5" w.c. for natural gas and 11" w.c. for LP



Have the burner and fireplace, and chimney serviced and cleaned annually by a qualified NFI serviceman

