

Primo® Grills and Smokers Warranty Terms

Creative Ceramic Technologies, Inc. (CCT) warrants to the original purchaser of this Primo Grill and Smoker that it is free of defects in material and workmanship at the date of purchase by the original owner for the following periods:

- **Twenty (20) years for all ceramic parts**
- **Five (5) years for all metal parts (excluding cast-iron parts)**
- **One (1) year for all cast-iron parts**
- **Thirty (30) days on thermometers and felt gaskets**

This warranty shall be limited to the repair or replacement of any part(s) which, under normal use, Primo determines, after reasonable examination, to be defective. In order to invoke this Warranty, Purchaser shall ship all defective parts at his/her expense to:

ATTN: WARRANTY
Primo Grills and Smokers
3289 Montreal Industrial Way, Tucker GA 30084
Phone: 770.429.3920 Fax: 770.429.3925
warranty@primogrill.com

Primo shall replace parts found to have a manufacture's defective as provided above with equivalent parts. Primo will be responsible for standard shipping costs to a recognized business address for parts covered under warranty during the first year.

THIS LIMITED WARRANTY SHALL NOT COVER THE FOLLOWING:

Any damage, failure, or operating difficulties caused by accident, abuse, misuse, alteration, misapplication, vandalism, improper installation or improper maintenance; cracks or chips in the exterior glazing after delivery to an authorized Primo dealer or distributor; damage or failure caused by tampering with or altering the original Primo design, except when directed or authorized by CCT; damage or failure caused by Purchaser's failure to follow federal, national, state, city or county building and fire codes.

TO THE MAXIMUM EXTENT PROVIDED BY STATE AND FEDERAL LAW, THIS LIMITED LIFETIME WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, AND SPECIFICALLY EXCLUDES THE FOLLOWING:

- **WARRANTY TO ANYONE OTHER THAN THE ORIGINAL PURCHASER;**
- **WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE;**
- **ANY AND ALL LIABILITY FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, EXCEPT WHERE SUCH EXCLUSION IS EXPRESSLY PROHIBITED BY LAWS OF THE STATE OR THE ORIGINAL PURCHASER'S RESIDENCE.**